

End-of-Sale and End-of-Life Announcement for the Cisco 10720 Router

EOL6632

Cisco® announces the end-of-sale and end-of life dates for the Cisco 10720 Router. The last day to order the affected product(s) is December 31, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 10720 Router

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 31, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2009
Last Ship Date: HW, OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 1, 2010
End of SW Maintenance Releases Date: HW, OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 31, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	December 31, 2010
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2010
End of Service Contract Renewal Date: HW, OS SW	The last date to extend or renew a service contract for the product.	March 31, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 30, 2014

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
10720-AC-RPS	Not orderable; spare part# is 10720-AC-RPS=	See the Product Migration Options section below for detailed information on replacing this product.	
10720-AC-RPS=	Dual AC Power Supply for 10720	See the Product Migration Options section below for detailed information on replacing this product.	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
10720-ACCKIT	Mounting hardware accessory kit	See the Product Migration Options section below for detailed information on replacing this product.	
10720-ACCKIT=	Mounting Hardware Accessory Kit	See the Product Migration Options section below for detailed information on replacing this product.	
10720-CHAS-AC	Dummy PID for 5-pack bundle	See the Product Migration Options section below for detailed information on replacing this product.	
10720-CHAS-DC	Dummy PID for 5-pack bundle	See the Product Migration Options section below for detailed information on replacing this product.	
10720-CON-AUX	Console/Auxiliary Module	See the Product Migration Options section below for detailed information on replacing this product.	
10720-CON-AUX=	Console/Auxiliary Module	See the Product Migration Options section below for detailed information on replacing this product.	
10720-DC-RPS	Not orderable; spare part# is 10720-DC-RPS=	See the Product Migration Options section below for detailed information on replacing this product.	
10720-DC-RPS=	Dual DC Power Supply for 10720	See the Product Migration Options section below for detailed information on replacing this product.	
10720-FAN=	4-Fan Assembly for 10720	See the Product Migration Options section below for detailed information on replacing this product.	
10720-FE-TX	24 Port 10/100 Ethernet RJ45	See the Product Migration Options section below for detailed information on replacing this product.	
10720-FE-TX=	24 Port 10/100 Ethernet RJ45	See the Product Migration Options section below for detailed information on replacing this product.	
10720-GE-FE-TX-B	4 Port GE 8 Port 10/100 Ethernet RJ45 TX-Revision B	See the Product Migration Options section below for detailed information on replacing this product.	
10720-GE-FE-TX-B=	4 Port GE 8 Port 10/100 Ethernet RJ45 TX-Revision B	See the Product Migration Options section below for detailed information on replacing this product.	
10720-MEM-512MB=	512MB memory module for 10720	See the Product Migration Options section below for detailed information on replacing this product.	
10720-RPR-SFP	OC48/STM16 Dual Mode RPR/SRP uplink module -SFP optics	See the Product Migration Options section below for detailed information on replacing this product.	
10720-RPR-SFP=	OC48/STM16 Dual Mode RPR/SRP uplink module -SFP optics	See the Product Migration Options section below for detailed information on replacing this product.	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
10720AC-RPRGE-5PK	10720 5 pack AC system bundle with RPR uplink and GE access	See the Product Migration Options section below for detailed information on replacing this product.	
10720DC-RPRGE-5PK	10720 5 pack DC system bundle with RPR uplink and GE access	See the Product Migration Options section below for detailed information on replacing this product.	
CISCO10720-AC-A	Internet Router with dual AC Power Supply-Rev A	See the Product Migration Options section below for detailed information on replacing this product.	
CISCO10720-AC-A=	Internet Router with dual AC Power Supply-Rev A	See the Product Migration Options section below for detailed information on replacing this product.	
CISCO10720-DC-A	Internet Router with dual DC Power Supply-Rev A	See the Product Migration Options section below for detailed information on replacing this product.	
CISCO10720-DC-A=	Internet Router with dual DC Power Supply-Rev A	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.26S	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.26S=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.27S	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.27S=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.31S	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.31S=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.32S	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.32S=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.32SY	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.0.32SY=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
S107K5Z-12.028S	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107K5Z-12.028S=	Cisco 10700 Series IOS SERVICE PROVIDER/SECURED SHELL	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.26S	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.26S=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.27S	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.27S=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.31S	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.31S=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.32S	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.32S=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.32SY	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.0.32SY=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.028S	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	
S107Z-12.028S=	Cisco 10700 Series IOS SERVICE PROVIDER	See the Product Migration Options section below for detailed information on replacing this product.	

Product Migration Options

Cisco 10720 Routers customers can choose to migrate to Cisco ASR 1000 Series Aggregation Services Routers or Cisco 12000 Series Routers, depending on their situation. Cisco 10720 Router customers planning to keep an existing network architecture based on Resilient Packet Ring (RPR) can migrate to Cisco 12000 Series Routers using RPR shared port adapters. More information on Cisco 12000 Series Routers can be found at

<http://www.cisco.com/en/US/products/ps6342/index.html>. For all other customers, the recommended migration option is the Cisco ASR1002 Router. In this case, customers would be required to migrate their network topology from ring to other options. Cisco ASR1002 supports OC-48/STM-16 Packet over Sonet (POS) as well as Fast Ethernet/Gigabit Ethernet (FE/GE) interface options. More information on the Cisco ASR1002 Router can be found at http://www.cisco.com/en/US/prod/collateral/routers/ps9343/product_bulletin_c25-447657.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 10720 Router through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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Cisco Systems, Inc.
San Jose, CA

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Singapore

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Amsterdam, The Netherlands

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